DOCUMENT RESUME

ED 364 259 IR 054 781

TITLE	ERIC: In Action. Videocassette.
INSTITUTION	ERIC Clearinghouse on Information and Technology, Syracuse, NY.
SPONS AGENCY	Office of Educational Research and Improvement (ED), Washington, DC.
PUB DATE	93
CONTRACT	RI88062008
AVAILABLE FROM	ERIC Clearinghouse on Information & Technology, 4-194 Center for Science and Technology, Syracuse University, Syracuse, NY 13244-4100 ($15).
PUB TYPE	Audiovisual/Non-Print Materials (100) -- Reports - Descriptive (141)
EDRS PRICE	Document Not Available from EDRS.
DESCRIPTORS	*Access to Information; *Bibliographic Databases; *Database Producers; Electronic Mail; Indexes; *Information Centers; *Information Dissemination; Information Networks; Information Retrieval; National Programs
IDENTIFIERS	AskERIC; *Educational Information; *ERIC; Internet

ABSTRACT

This 15-minute videotape introduces viewers to ERIC and emphasizes ERIC's connection to the electronic information highway. Topics covered include (1) the basic structure of the ERIC system, including the 16 subject-specialized clearinghouses; (2) benefits offered, including publications, the ERIC database, information quality, and the ERIC Partners Program (i.e., arrangements through which national and international organizations work with ERIC to serve common audiences); (3) the key features of the ERIC database entries, including indexing, availability information, and abstracts; (4) and the means by which users can obtain the articles and documents announced in the database, including the ERIC microfiche collection, the ERIC Document Reproduction Service, library journal collections, and interlibrary loan. The AskERIC service, an Internet-based reference service that began in 1992 as a special project of the ERIC Clearinghouse on Information & Technology, is highlighted; and Access ERIC, the component that provides centralized question-answering and referral for the ERIC system, is described. (KRN)

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